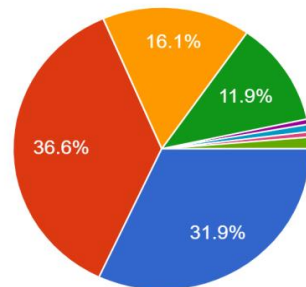


SHRI SHIVAJI ARTS AND COMMERCE COLLEGE MORSHI ROAD AMRAVATI
STUDENT SATISFACTION SURVEY - 2019-2020
ANALYSIS AND ACTION TAKEN REPORT

Class
830 responses

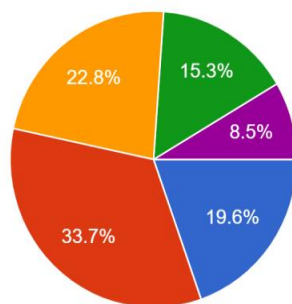


● B.A
 ● B.Com
 ● M.A
 ● M.Com
 ● BJMC
 ● MJMC
 ● M.Phil
 ● PhD

=B.A-542 (36.06 %)
 =B.Com-299 (31.09 %)
 =M.A 193 (11.09 %)
 =M.Com 78 (6.09 %)

STUDENTS RESPONSES

How much of the syllabus was covered in the class?
821 responses

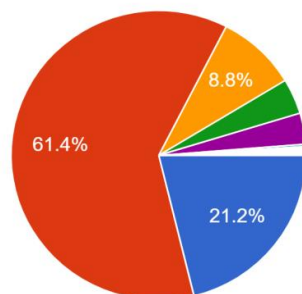


● 85-100%
 ● 70-84%
 ● 55-69%
 ● 30-54%
 ● Below 30%

=19.06 %
 =33.07 %
 =22.08 %
 =15.03 %
 =02.06 %

QUE NO--01

How well did the teachers prepare for the classes ?
808 responses



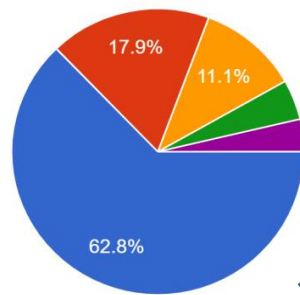
● Thoroughly
 ● Satisfactorily
 ● Poorly
 ● Indifferently
 ● Won't teach at all
 ● नेहमी प्रभावी
 ● Good
 ● Asiamment

= 21.02 %,
 = 61.04 %
 = 08.08 %

QUE NO--02

How well were the teachers able to communicate?

817 responses



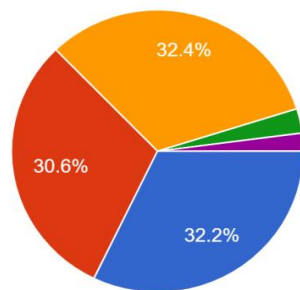
- Always Effective
- Sometimes Effective
- Just Satisfactorily
- Generally Ineffective
- Very Poor Communication

=62.08 %
=17.09 %
=11.01 %

QUE NO-03

The teacher's approach to teaching can best be described as

824 responses



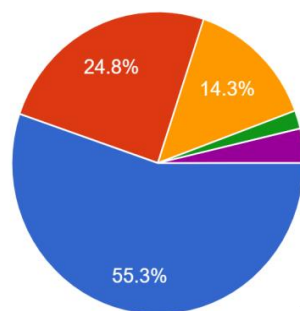
- Excellent
- Very Good
- Good
- Fair
- Poor

= 32.02 %
= 30.06 %
=32.04 %

QUE NO-04

Fairness of the internal evaluation process by the teachers.

818 responses



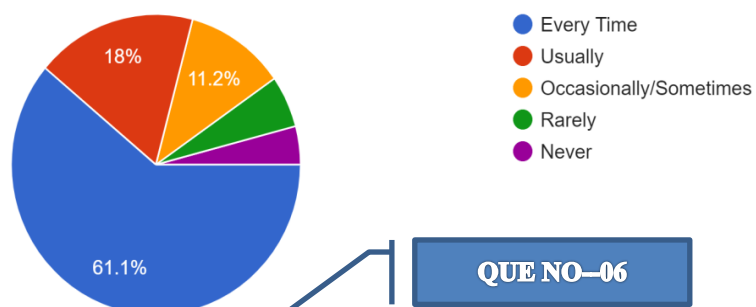
- Always Fair
- Usually Fair
- Sometimes Unfair
- Usually Unfair
- Unfair

= 55.03 %
= 24.08 %
= 14.03 %

QUE NO-05

Was your performance in assignments discussed with you?

823 responses

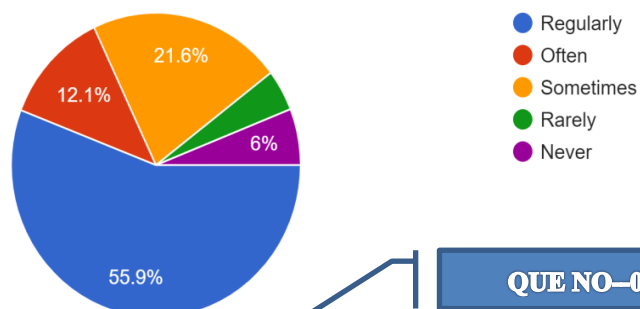


= 61.01 %
= 18.00 %
= 11.02 %

QUE NO-06

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

818 responses

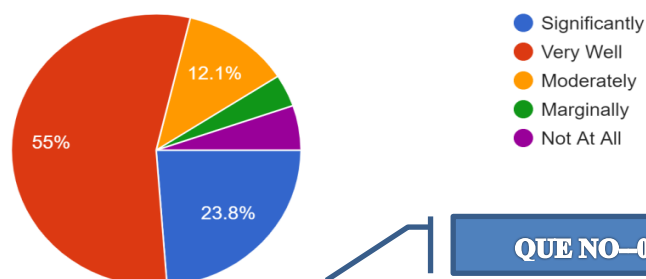


= 55.09 %
= 12.01 %
= 21.06 %

QUE NO-07

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

811 responses

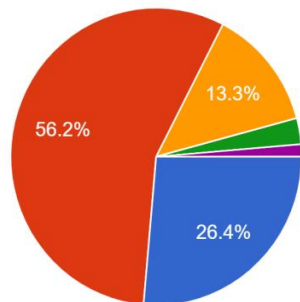


= 23.08 %
= 55.00 %
= 12.01 %

QUE NO-08

The institution provides multiple opportunities to learn and grow.

815 responses



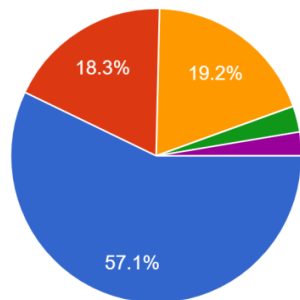
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

= 26.04 %
= 56.02 %
= 13.03 %

QUE NO-09

Teachers inform you about your expected competencies, course outcomes and programme outcomes.

804 responses



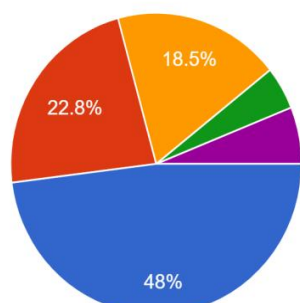
- Every Time
- Usually
- Sometimes
- Rarely
- Never

= 57.01 %
= 18.03 %
= 19.02 %

QUE NO-10

Your mentor does a necessary follow-up with an assigned task to you.

804 responses



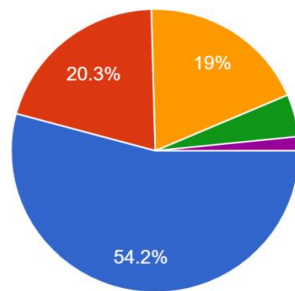
- Every Time
- Usually
- Sometimes
- Rarely
- I do not have mentor

= 48.00 %
= 22.08 %
= 18.05 %

QUE NO-11

The teachers illustrate the concepts through examples and applications ?

806 responses



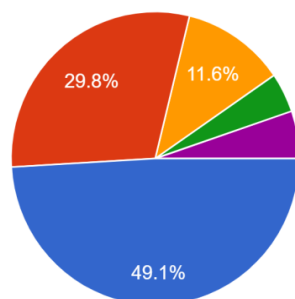
● Every Time
● Usually
● Sometimes
● Rarely
● Never

= 54.02 %
= 20 .03 %
= 19.00 %

QUE NO-12

The teachers identify your strengths and encourage you with providing right level of challenges ?

803 responses



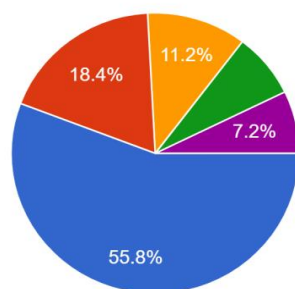
● Fully
● Reasonably
● Partially
● Slightly
● Unable to

= 49.01 %
= 29.08 %
= 11.06 %,

QUE NO-13

Teachers are able to identify your weaknesses and help you to overcome them ?

805 responses



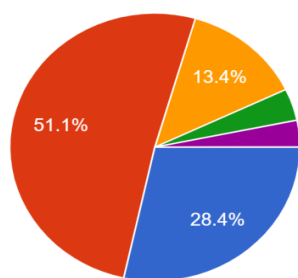
● Every time
● Usually
● Occasionally
● Rarely
● Never

= 55.08 %
= 18.04 %
= 11.02 %
= 07.02 %

QUE NO-14

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process ?

805 responses



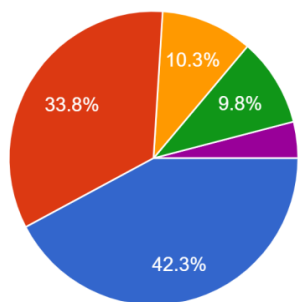
● Strongly Agree
● Agree
● Neutral
● Disagree
● Never

= 28.04 %
= 51.01 %
= 13.04 %

QUE NO-15

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences ?

800 responses



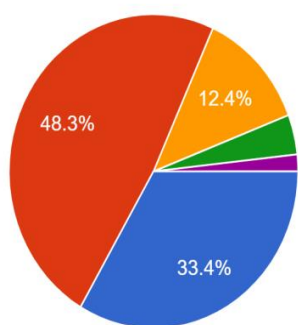
● To a great extent
● Moderate
● Somewhat
● Very Little
● Not At All

= 42.03 %
= 33.08 %
= 10.03 %
= 09.08 %

QUE NO-16

Teachers encourage you to participate in extracurricular activities.

805 responses



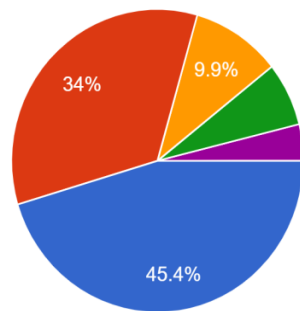
● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

= 33.04 %
= 48.03 %
= 12.04 %

QUE NO-17

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work ?

796 responses



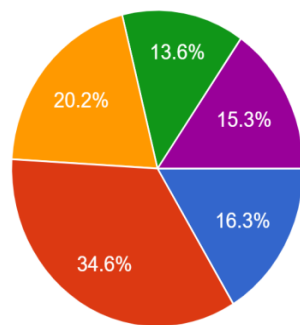
- To a great extent
- Moderate
- Somewhat
- Very Little
- Not At all

= 45.04 %
= 34.00 %
= 09.09 %

QUE NO-18

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching ?

803 responses



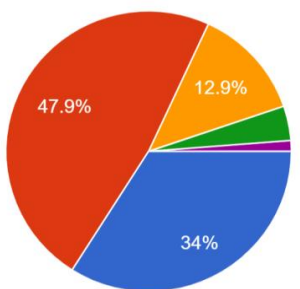
- Above 90%
- 70-89%
- 50-69%
- 30-49%
- Below 30%

= 16.03 %
= 34.06 %
= 20.02 %
= 13.06 %
= 15.03 %

QUE NO-19

The overall quality of teaching-learning process in your institute is very good ?

806 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

= 34.00 %
= 47.09 %
= 12.09 %

QUE NO-20

SHRI SHIVAJI ARTS & COMMERCE COLLEGE, MORSHI ROAD AMRAVATI:

Analysis and Action Taken Report of Student Satisfaction Survey

Conducted During the Academic Session 2019-2020

At the end of the Academic session an online Student Satisfaction Survey was conducted in the institution. 843 responses of the enrolled students were registered online. The students who specified their Class of admission were 830 responses. The institution has UG & PG Arts, Commerce disciplines. Apart from this there is BJMC & MJMC. Among the students the responses for B.A were 542 students (36.06 %) for B.Com 299 students (31.09 %) for M.A 193 students (11.09 %) for M.Com 78 students (6.09 %) for BJMC, MJMC. Almost all the students have entered their e mail and cell numbers.

The survey was specified only for evaluating the Teaching and Learning Process in the institution. In total 20 questions were asked online to the student. A link was provided to the students on their Whatsapp to which the students provided the following responses.

To the Question No. 1:- How much of the syllabus was covered in the class? For this 821 responses were received. The options registered are, 85-100 % =19.06 %, 70-84 % =33.07 %, 55-69 % =22.08 %, 30-54 % =15.03 %, Below 30 % = %

To the Question No. 2:- How well did the teachers prepare for the classes?? For this 808 responses were received. The options registered are, Thoroughly =21.02 %, Satisfactorily =61.04 % Poorly = 8.08 %, Indifferently = %, Won't teach at all = %, Beat teached = Perfectly = %.

To the Question No. 3:- How well were the teachers able to communicate? In total 817 responses were registered. The students answers for the option are, Always Effective =62.08 %, Sometimes Effective =17.09 %, Just Satisfactorily = 11.01 %, Generally Ineffective = %, and Very Poor Communication = %

To the Question No. 4:-The teacher's approach to teaching can best be described as. In total 824 responses were registered. The result are, Excellent= 32.02 %, Very Good = 30.06 %, Good =32.04 %, Fair = %, Poor = %

To the Question No. 5:-Fairness of the internal evaluation process by the teachers. In all 818 responses were registered. The responses to the options are, Always Fair = 55.3 %, Usually Fair = 24.8 %, Sometimes Unfair = 14.03 %, Usually Unfair = %, and Unfair = %.

To the Question No. 6:-Was your performance in assignments discussed with you? The received responses were 823. The students answers are, Every Time = 61.01 %, Usually =18.00 %, Occasionally/Sometimes = 11.02 %, Rarely = %, and Never = %.

To the Question No. 7:-The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. In all 823 responses were registered. The responses to the options are, Regularly =55.09 %, Often = 12.01 %, Sometimes = 21.06 %, Rarely = 6.00 %, and Never = %.

To the Question No. 8:-The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. There were 811 responses for this question. The responses registered for the given options are, Significantly = 23.08 %, Very Well = 55.00 %, Moderately = 12.01 %, Marginally = %, and Not At All = %.

To the Question No. 9:-The institution provides multiple opportunities to learn and grow. The responses registered were 815. The responses to the options provided are, Strongly Agree = 26.04 %, Agree = 56.02 %, Neutral = 13.03 %, Disagree = %.and Strongly Disagree = %.

To the Question No. 10:- Teachers inform you about your expected competencies, course outcomes and programme outcomes. There were 804 responses received for this question. The analysis is, Every Time = 57.01 %, Usually= 18.03 %, Sometimes = 19.02 %, Rarely = % and Never = %.

To the Question No. 11:- Your mentor does a necessary follow-up with an assigned task to you. There were 804 responses received by the students. The answers to the options are,

Every Time = 48.00 %, Usually = 22.08 %, Sometimes = 18.05 %, Rarely = %, and I do not have mentor = %

To the Question No. 12:- The teachers illustrate the concepts through examples and applications? There were 806 responses and the answers are, Every Time = 54.02 %, Usually = 20.03 %, Sometimes = 19.00 %, Rarely = %, and Never = %.

To the Question No. 13:-The teachers identify your strengths and encourage you with providing right level of challenges? The students gave 803 responses and the analysis is, Fully = 49.01 %, Reasonably = 29.08 %, Partially = 11.06 %, Slightly = %, and Unable to = %.

To the Question No. 14:-Teachers are able to identify your weaknesses and help you to overcome them? There were 805 responses received by the students. The answers to the options are, Every time = 55.08 %, Usually = 18.04 %, Occasionally = 11.02%, Rarely = %, and Never = %.

To the Question No. 15:-The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process? There were 805 responses and the options are Strongly Agree = 28.04 %, Agree = 51.01 %, Neutral = 13.04 %, Disagree = %, Never = %.

To the Question No. 16:-The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences? There were 800 responses and the analysis is, To a great extent = 42.03 %, Moderate = 33.08 %, Somewhat = 10.03 %, Very Little = 9.08 %, Not At All = %, To a great Extent = %

To the Question No. 17:-Teachers encourage you to participate in extracurricular activities. The students gave 805 responses to the question are, Strongly Agree = 33.04 %, Agree = 48.03 %, Neutral = 12.04 %, Disagree = %, and Strongly Disagree = %.

To the Question No. 18:- Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work? There were about 796 responses in reaction to this question and the analysis found is, To a great extent = 45.04 %, Moderate = 34.00 %, Somewhat = 9.09 %, Very Little = %, and Not At all = %.

To the Question No. 19:- What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching? The students provided 803 responses for this question and the reaction from them for the provided objectives is as, Above 90% = 16.03 %, / 70-89% = 34.06 %, /50-69% = 20.02 %, / 30-49% = 13.06 % and Below 30% = 15.03 %.

To the Question No.20:-The overall quality of teaching-learning process in your institute is very good? There were 805 responses given by the students and the analysis found online is, Strongly Agree = 34.00 %, Agree = 47.09 %, Neutral = 12.09 %, Disagree = %, Strongly Disagree = %.

To the Question No. 20:- Give three observation / suggestions to improve the overall teaching learning experience in your institution.

There were 498 responses against this question provided by the students. The students have given their suggestions for further improvement in the ICT teaching, academic, infrastructural and administrative growth and facilities in the institution. The head of the institution was given the entire analysis of the survey and necessary action was taken as per the responses given by the students. He faculty members were given necessary information of the survey and they were asked for improvement and better performance during the next session.